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Measuring and Assessing Insurance Company Performance

Andrew Moss

Insurance Company – Measuring Performance

- Moving beyond traditional profitability measures to more sophisticated models
- Investment in new products and investment classes increasing risk
- Requirement to improving risk and value measurement on par with other financial sectors
- Ensuring best use of capital
- Greater investor scrutiny on performance measurement

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Insurance Company – Assessing Performance

- What are the key drivers for the internal assessment of performance
- How do these fit with external performance measures and user perspectives
- Are tools available and appropriate to understand differences
- How best can insurers communicate differences
- Are insurers under-valued

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Diverse User Community and Needs

- Insurance company perspective (Allianz)
- Analyst perspective (Credit Agricole)
- Private investors perspective (Uk Shareholders Association)
- Rating Agency perspective (Moody's)

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