

Health & Ageing Conference 2021

What will it take to ensure a healthy recovery from COVID-19?

co-organised with AXA

Speaker biographies

2–3 December 2021



Nigel Acheson

Deputy Chief Inspector of Hospitals
Care Quality Commission

Nigel Acheson commenced his current role as deputy chief inspector of hospitals at the Care Quality Commission in October 2018, having spent five years as a regional medical director and higher-level responsible officer in National Health Service (NHS) England. Throughout his career, Nigel has worked to improve patient safety and patient and public involvement in health care. As a NHS England responsible officer, he promoted the review of performance, evidence of quality improvement activity and lay involvement as key to developing the value of annual appraisal of doctors to their organisations and the public.

Nigel was previously national gynaecology lead for the enhanced recovery programme, which led to improvements in the care of women undergoing surgery, medical director of a cancer network and held leadership roles in national societies for gynaecological cancer. He trained in Birmingham and worked as a consultant gynaecological oncologist for more than a decade.



Jad Ariss

Managing Director
The Geneva Association

Jad Ariss was appointed Managing Director of The Geneva Association by its Board of Directors, effective 1 March 2019. Before The Geneva Association, Jad spent 24 years with AXA Group, most recently as Head of Public Affairs and Corporate Responsibility. Prior to that, he was Chief Executive Officer (CEO) of AXA Middle East & Africa, leading the company's operations across 14 countries. Jad joined AXA in 1995 as Chief Financial Officer of AXA Global Risks. In 1999, he became Group Head of Investor Relations. From 2001-2015 Jad worked for AXA France in several leadership roles, including Corporate Secretary, Human Resources Director, CEO of AXA Entreprises (AXA France's division for commercial lines) and Deputy CEO of AXA France.

Jad started his career as a consultant at McKinsey & Company, where he specialised in financial services. He is a graduate of the HEC Business School in France and holds an MBA degree from the Wharton School of the University of Pennsylvania.



Alfred Beil

Group Chief Medical Officer
AXA

Alfred Beil joined AXA Group in Paris in 2019 as Chief Medical Officer and Head of Underwriting and Claims for both life and health insurance. He graduated from medical school in 1991 and holds a PHD in cancer biology. He underwent clinical postgraduate training in intensive care medicine, oncology and nephrology.

Prior to joining AXA, Alfred worked as medical officer in reinsurance for over 21 years. As part of AXA Group Risk Management, he fosters the development of quality standards in underwriting and claims, the implementation of automation and digital solutions in these fields, and the increase of insurability for individuals with pre-existing health conditions.



Christine Stabell Benn

Professor

University of Southern Denmark

Professor Benn is a medical doctor (1996), PhD (2003) and DMSc (2011). Since 2013, she has been professor of global health at the University of Southern Denmark.

Professor Benn has worked for 28 years in one of the world's poorest countries, Guinea-Bissau, studying the real-life effect of vaccines on overall health. This has led to the discovery that vaccines, in addition to their well-known effects against the vaccine disease, also affect the immune system more broadly; vaccines have so-called non-specific effects.

Professor Benn is now pursuing these findings and their implications in high-income settings as well. The COVID-19 pandemic has, for instance, provided an opportunity to test if the non-specific effects of live attenuated vaccines like the Bacillus Calmette–Guérin (BCG) vaccine (primarily used against tuberculosis), measles vaccine and oral polio vaccine can strengthen host immunity and provide some protection against emerging pathogens.

Professor Benn has written more than 300 scientific articles. She has served as a technical consultant for WHO on several occasions. She is currently a member of the scientific advisory committee for the European and Developing Countries Clinical Trials Partnership and a Chair at the Danish Institute for Advanced Study, as well as a member of the Academia Europaea.



Annabel Bentley

Chief Medical Officer
AXA Health

Annabel Bentley is Chief Medical Officer for AXA Health. Her mission is to reduce serious avoidable harm to patients. She leads a team of doctors, nurses, and advisers on clinical risk management and governance, new care pathways, virtual healthcare services, and reduction of healthcare fraud, waste and abuse.

Dr Bentley worked in the NHS for four years, training as a surgeon after qualifying from Kings College University of London. She has senior and executive roles in independent healthcare including private medical insurance, diagnostics provider and a tech start up. She is a Responsible Officer with oversight of appraisal and revalidation recommendations to the General Medical Council (GMC). She has a postgraduate diploma in Evidence Based Healthcare from the University of Oxford and has been a guest lecturer at St George's Medical School Department of Primary Care.



Adrita Bhattacharya-Craven

Director Health & Ageing
The Geneva Association

Adrita Bhattacharya-Craven is the Research Director of Health and Ageing at the Geneva Association (GA). Her work at the GA focuses on the strategic and long-term research priorities of health and life insurers and is undertaken in collaboration with experts and executives from GA member companies, academic institutions as well as global organisations. Her work reflects the growing convergence of life and health insurance, against the backdrop of an emerging risk landscape brought about by new disease patterns, ageing, technology and other market disruptors that are central considerations for improving consumer access to risk protection and business sustainability.

Prior to joining the GA, Adrita worked extensively in global health across the public and private sectors, as well as with global bilateral and multilateral organisations, specialising in the strategic purchasing of healthcare and health market analysis. She also closely supported several high-level health financing interventions internationally.



Marie Bogataj

Head of the AXA Research Fund and
AXA Group Foresight

Marie Bogataj is Head of the AXA Research Fund and Group Foresight, where she focuses on informing decision making around the crucial issues our planet faces through AXA's unique scientific philanthropy programme and future-thinking activities. Marie started her career as an economist at the Organisation for Economic Co-operation and Development (OECD) before moving to the private sector: at the Boston Consulting Group, she specialised in strategy and marketing, and she also held executive positions with PPR (now Kering) and PayPal before founding a strategy consultancy geared to SMEs.

Marie joined AXA in 2015 as Digital Transformation Director. She holds a Masters in Applied Economics from I.E.P. Paris and an M.B.A. from INSEAD.



Stacy Borans

Founder & Chief Medical Officer
Advanced Medical Strategies

Dr Borans is the Founder and Chief Medical Officer of Advanced Medical Strategies (AMS). AMS is the leader in strategic intelligence software for clarity into complex claims. It was founded with the purpose of combining technology, clinical expertise, financial insight and data science to address the affordability of care. AMS has a targeted focus on specialty pharmaceuticals, catastrophic diagnoses and medical implants.

Through AMS, Dr Borans has streamlined the way payers all across the healthcare spectrum can better understand and address the most costly and complex claims problems they encounter every day.

Prior to forming AMS, Dr Borans was Medical Director at Executive Health Resources, where she oversaw insurance denial management, appropriateness of care, and length-of-stay program in over 50 hospitals across 15 U.S. states. She began her professional career in medicine as a private practice physician at Fountainville Medical Specialists in Doylestown, PA.

Dr Borans earned her medical degree from Hahnemann University in Philadelphia, PA. She completed an internal medicine residency at Thomas Jefferson University Hospital, also in Philadelphia. She holds a BA in Biology from Brandeis University.

Dr Borans is the volunteer President of the Board for a no-kill cat shelter and rescue non-profit organization. She also loves to travel, and is a master mixologist.



Anne Boring

Head of the Women in Business
Chair
Sciences Po, Paris

Anne Boring is an economics researcher who heads the Women in Business Chair at Sciences Po, Paris. She is also Assistant Professor at the Department of Economics of Erasmus University Rotterdam and Research Fellow at the Women and Public Policy Program at Harvard Kennedy School. Her research focuses on issues related to gender equality in higher education and the labor market. She studies gender biases and the impact of stereotypes in performance evaluations, gender differences in students' higher educational choices, and gender differences in students' access to the labor market following graduation. In her current work, she is interested in testing the efficiency of policies designed to reduce discrimination and to improve gender diversity in firms.



Andy Briggs

CEO

Phoenix Group

Andy Briggs was appointed Group Chief Executive Officer of Phoenix Group on 10 March 2020. Andy has over 30 years of insurance industry leadership experience and is a qualified actuary. He was Group Chief Executive of Friends Life, the listed insurer, Managing Director of Scottish Widows, Chief Executive of the Retirement Income division at Prudential and Chairman of the Association of British Insurers (ABI). Most recently, he was CEO UK Insurance of Aviva until April 2019.

Andy is a board member of ABI, a Trustee of the National Society for the Prevention of Cruelty to Children (NSPCC) and Chair of their Income Generation Committee and also serves as the UK Government's Business Champion for Older Workers and for the Ageing Society. Andy was awarded an MBE in the 2021 New Year Honours for his personal external fundraising work for over a decade for the NSPCC.



Jonathan Broomberg

CEO, Vitality Health
Discovery

Dr Jonathan Broomberg is CEO of Vitality Health International, which houses Discovery's international health operations, and Global Head of Health Insurance for the Discovery Group. Prior to assuming this role, Jonathan was CEO of Discovery Health, South Africa's largest health insurer, for 10 years.

Jonathan studied medicine at the University of the Witwatersrand, South Africa, and then read PPE at Balliol College, Oxford while on a Rhodes Scholarship. He subsequently completed MSc and PHD degrees in Health Economics at the University of London.

Jonathan's career in healthcare includes serving as Special Advisor to the Minister of Health of South Africa in the first post-apartheid administration. Prior to joining Discovery Health 15 years ago, Jonathan was a founding director of a healthcare private equity and venture capital firm which he led for seven years. Alongside his private-sector interests, Jonathan maintains a strong engagement with South African and global public health and policy affairs. He served for five years on the first Technical Review Panel of the Global Fund against AIDS, Tuberculosis and Malaria, including two years as Chair of the Panel. Jonathan also serves as a member of the Council of the University of the Witwatersrand, South Africa.



Somesh Chandra

Chief Health Officer European
Markets
AXA

Somesh is responsible for AXA's Digital Health and Health Insurance businesses across six European market entities – U.K., Germany, Spain, Belgium, Italy and Switzerland – accounting for nearly 35% of AXA Group's earnings. Somesh joined AXA Group six years ago as COO of Global Business Line Health. Before this, Somesh was the COO, CQO and Principal Officer of Bupa's business in India (Max Bupa), where under his leadership, Max Bupa made significant progress on service excellence, redefining key customer service milestones and strengthening its healthcare partnership agenda.

Somesh has more than 23 years of rich and diverse experience in strategy, sales & operations, management consulting and technology across the healthcare, banking and IT/ITES industries.

Along with multi-sectoral expertise, a strong people focus has been instrumental in shaping Somesh's career trajectory. He has received a leadership award for Innovation in Service Quality for setting new benchmarks in service excellence in the insurance sector through the innovative use of technology and a customer-centric approach.



Helen Colhoun

Professor
University of Edinburgh

Professor Helen Colhoun holds the prestigious AXA personal Chair in Medical Informatics & Epidemiology at the University of Edinburgh, Scotland and is a Consultant in Public Health in the NHS. She previously held tenured professorial posts at the University of Dundee, University College London and University College Dublin.

Professor Colhoun's current research programme uses large-scale, population-based approaches and e-health records, genetic and non-genetic biomarkers to further understanding of the pathogenesis and means of prevention of diabetes complications. She has contributed to the design and conduct of several major trials including REWIND, ODYSSEY 3a, SELECT, LENS, REMOVAL, CARDS and CANTOS.

Professor Colhoun's epidemiological research and clinical trials research have impacted on and been cited in clinical guidelines internationally and in national policy for diabetes. Professor Colhoun leads the large Scottish Diabetes Research Network Type 1 Bioresource research collaboration and the databasing and provisioning of national e-health record diabetes data to the Scottish Diabetes Research Network. During COVID-19, she co-chaired the COVID-19 Modelling & Research cell at Public Health Scotland. She has been a member of the Wellcome Trust Science Strategy Advisory Board, the JDRF Strategic Advisory Board and the Diabetes UK Clinical Studies Advisory Group.



Joan Costa-Font

Associate Professor of Health
Economics, LSE

Dr Costa-Font is an Associate Professor (Reader) in Health Economics at the London School of Economics and Political Science (LSE) in the Department of Health Policy, and an associate of LSE Health, where he leads the Ageing and Health Incentives Lab (AHIL). He is a network research fellow at CESifo (since 2008) and IZA (since 2017) and has been Harkness Fellow at Harvard University. His research is organised around two broad programs on 1) healthy ageing and caregiving and 2) health behaviour and inequality. His work can be regularly found in the main field journals in health economics, behavioural economics, as well as general audience journals in economic & statistics and interdisciplinary social science. He currently serves as an advisor to the Inter-American Development Bank, the World Health Organisation (WHO) and the Malaysian National Institute of Health. He has been a consultant for the World Bank, Public Health England and the European Commission.



Catherine Foot

Director Phoenix Insights
Phoenix Group

Catherine Foot is Director of Phoenix Insights, a new think tank set up by Phoenix Group to transform society's response to longer lives. Catherine is a research and policy specialist in ageing and longevity, and from 2015 to 2021 was Director of Evidence at the Centre for Ageing Better, a charitable foundation funded by The National Lottery Community Fund, and part of the government's What Works Network. Catherine has also held senior roles at the health and social care think tank The King's Fund, and the medical research charity Cancer Research UK. She has two young children and wants her children's generation to grow up and grow old in a society that truly supports them to live secure and fulfilling lives for the 100 years that many of them could well live.



Claudio Gienal

CEO

AXA UK & Ireland

Claudio Gienal became CEO of AXA UK&I in September 2018, with responsibility for all AXA's business activities in the UK and Ireland. He previously served as Chief Strategic Officer for the AXA Group. A Swiss national, he began his career as a management consultant, working for Accenture and later McKinsey & Company. He entered the insurance industry in 2008 by joining Zurich, where he held a number of senior positions including Chief Strategy Officer for Zurich Group and CEO of Zurich Life Insurance Company.

In addition to his role at AXA, Claudio is Vice Chair of the Board for the Swiss insurance start up JAROWA, is a member of the Advisory Board for the AXA Research Fund and a member of the Pool Re Board. He also attends and is a member of the University of Oxford Vice-Chancellor's Circle as part of his work with the AXA Research Fund.

Claudio has a master's degree in environmental engineering from the Swiss Federal Institute of Technology in Zurich and he speaks five languages.



Maryam Golnaraghi

Director Climate Change &
Environment
The Geneva Association

Dr Maryam Golnaraghi is Director of Climate Change and Environment at The Geneva Association. Maryam's work focuses on how the insurance industry can contribute to the transition to a resilient, low-carbon economy as risk managers and investors. In 2020 Maryam was included on the list of 'Most Influential on Climate Change' by InsuranceERM and among the top 100 influencers in the world on 'Resilience' by The Leaders Magazine.

From 2004 to 2014, Maryam was the Chief of the Disaster Risk Reduction Program at the World Meteorological Organization. From 1997 to 2004, she was founder and CEO of Climate Risk Solutions, Inc, the first climate risk analytics and advisory firm offering solutions in climate risk assessment and management to companies in the energy, agriculture, finance and insurance sectors. Maryam is a mentor to climate tech start-ups, serves on a number of executive and advisory boards of companies, governments, centres of excellence and multilateral organisations, and is a non-resident senior fellow at the Atlantic Council. Maryam holds a BS in Chemical Engineering from Cornell University, an MS in Applied Physics and a PhD in Physical Oceanography from Harvard University and served as a senior research fellow at the Harvard Business School.



Sam Gutterman

Consulting Actuary
Society of Actuaries

Sam Gutterman has been involved in a wide range of areas of actuarial practice, including life, health, property & casualty, mortgage, and social insurance. Sam has worked for a multi-line insurer and an audit/consulting firm. He has been active in the actuarial profession as President of the Society of Actuaries and chair of many professional committees, as well as an author of a book and many papers covering such areas as the environment, mortality, social security, strategic and expense management, healthcare, long-term care, and retirement. In addition to being active in the Society of Actuaries, he has also served on committees of the International Actuarial Association, American Academy of Actuaries, and the Casualty Actuarial Society. Among his other interests are running and reading science fiction.



Thomas Holzheu

Chief Economist Americas
Swiss Re Institute

As Chief Economist for the Americas and Deputy Head of Group Economic Research and Strategy, Thomas is responsible for the Swiss Re Institute's economic and insurance market research for the Americas. This includes the sigma studies — Swiss Re's research series on the insurance industry — and various other publications.

Thomas and his team support Swiss Re's strategic planning with analysis and forecasts of the macroeconomic environment and insurance and reinsurance markets. Recent areas of research include the impact of climate change, technology and social inflation on future risk pools, the impact of inflation on insurance, non-economic liability claims drivers such as litigation funding, de-risking global supply chains, resilience and protection gaps and innovation and insurability.

Thomas joined the Swiss Re Group in 1990 and has worked in Germany and Switzerland and the U.S. His prior experience includes marketing services, treaty underwriting, corporate development and competitor analysis. Thomas graduated from the University of Munich with a MS and a PhD in economics.



Leena Johns

VP Global Healthcare & Head of
Health and Wellness
MetLife (MAXIS GBN)

Dr Leena Johns joined MetLife in 2014 and heads Global Health & Wellness at MAXIS — a joint venture fully owned by AXA and MetLife. She works with multinational clients and MAXIS network members on claims data analytics and global wellness solutions. Her work involves identifying cost drivers and metrics that affect healthcare utilisation and recommends solutions via changes to policy terms and conditions and wellness activities. She is responsible for developing and promoting MAXIS Global Wellness solution — a curated marketplace of wellness solutions that can be deployed globally. In addition, Dr Leena authors white papers on health and wellness issues.

Dr Leena is a physician by training and has been in the private global health insurance space for over 20 years.



Peter Joshi

Chief Science Officer
Humanity Inc

Peter worked as an U.K. actuary until 2010, performing a number of senior roles, including Chief Actuary at Standard Life, Chief Financial Officer Standard Life bank and Strategy Director at Tesco Bank. Until 2020, he was a Principal Investigator and tenured member of faculty at the University of Edinburgh, Centre for Global Health Research, leading a research programme in the biomarkers of human lifespan and ageing, especially genomics.

In 2020 he returned to the commercial world, advising organisations on genomics, mortality risk, and the commercialisation of associated propositions. He is currently Chief Scientific Officer for Humanity Inc, a ground-breaking start-up focussed on measuring and slowing biological age, and advises Global Gene Corp on the commercialisation of genomic propositions in an insurance context.



Gijs Kloek

Senior Manager Group Insurance
Risk Management
Achmea

Gijs Kloek is Senior Manager Group Actuarial and Climate Change at Achmea. He manages and initiates new analyses and studies on the effects of climate change on insurance. He used to work for Achmea Reinsurance for more than 20 years in different functions. For about 10 years he was head of the Reinsurance Analytical team. Gijs is a member of the the European Insurance and Occupational Pensions Authority (EIOPA) Nat Cat Expert Network, Sustainability Working Group of Insurance Europe and the Geneva Association Task Force on Climate Risk Assessment. Gijs holds an MSc degree in economics and an MBA degree.



Maria McGowan

AVP Global Underwriting & Claims
Risk Management
Manulife

Maria McGowan is an insurance professional with over 30 years of experience, including in life underwriting, reinsurance, claims and risk management. She is currently the Global Underwriting and Claims Risk Manager for Manulife where she collaborates with colleagues in 12 countries, involving multiple lines of business and areas of focus. She is responsible for monitoring emerging global trends and developing and revising standards that reflect best practices for underwriting and claims globally. She collaborates with key stakeholders in risk, underwriting, claims, product, actuarial, reinsurance, advanced analytics and other key areas of operation. In her spare time, she is an avid runner and reader.



Volker Priebe

Member Board of Management
Allianz Leben

Volker Priebe (b. 1966) studied Mathematics at the University of Bonn and obtained his doctorate degree (Dr.-Ing.) in Computer Science at Saarland University in 2001. He joined Allianz Lebensversicherungs-AG, the German Life subsidiary of Allianz SE, in 2001, where he has held various executive positions in actuarial research and, since 2007, in product development.

Since 2017, he is a member of the board of management of Allianz Lebensversicherungs-AG, responsible for retail business and product development. Additionally, Volker has been a member of the German Actuarial Association (DAV) since 2005 and currently serves on its board.



Alessa Quane

Chief Insurance Officer
Oscar Health

Alessandra (Alessa) Quane is the Executive Vice President, Chief Insurance Officer at Oscar Health.

Alessa has extensive experience in both the domestic and international insurance markets through her nearly 25-year career at AIG comprised of global roles in enterprise risk management and actuarial. She served as Executive Vice President, Chief Risk Officer for AIG as well as Chief Corporate Actuary, Head of Global Actuarial and Value Management, and Chief Risk Officer of AIG Property Casualty during her tenure. Prior to her career at AIG, Alessa specialized in pricing and research for non-standard auto at Allstate.

Alessa is a Fellow of the Casualty Actuarial Society, a member of the American Academy of Actuaries, and an affiliate member of the Institute of Actuaries. Alessa holds a Bachelor of Science degree in Business Administration with a major in Actuarial Science from Drake University. She was honoured in 2019 with the Stuart A. Klugman Distinguished Alumni Award from Drake University for her achievements as an actuary and chief risk officer, her professional engagement and community involvement.

Alessa has promoted the advancement of women through her role as the Executive Sponsor of AIG's Women's Executive Leadership Initiative and as a Girl Scout leader. She is the past chair of the North American CRO Council, a member of the Drake University School of Actuarial Science and Risk Management Advisory Council and the Global Association of Risk Professionals Board of Trustees. She was a 2019 David Rockefeller Fellow.



Shekhar Saxena

Professor of the Practice of Global
Mental Health
Harvard T. H. Chan School of Public
Health

Shekhar Saxena is Professor of the Practice of Global Mental Health at the Department of Global Health and Population at the Harvard T. H. Chan School of Public Health. A psychiatrist by training, he was on the faculty of AIIMS, New Delhi before he joined WHO in 1998. From 2010 to 2018 he was the Director of the Department of Mental Health and Substance Abuse at WHO. Author of more than 350 academic papers, he was an editor of the Lancet Commission on Global Mental Health and Sustainable Development 2018. His expertise includes providing evidence-based advice and technical assistance to policy makers, businesses and civil society on mental health promotion and prevention and the management of mental, developmental, neurological and substance-use disorders and suicide prevention.



Kai-Uwe Schanz

Deputy Managing Director
The Geneva Association

Kai-Uwe Schanz was appointed Deputy Managing Director and Head of Research & Foresight of The Geneva Association in November 2019. Before joining The Geneva Association, Kai spent 12 years co-running a reinsurance-focused strategy, business development and communications consultancy, which he co-founded in 2007. During those 12 years, he served as an external advisor to The Geneva Association. From 2016 to 2018 he was a non-executive Member of the Board of Directors of Trust International Insurance and Reinsurance Company in Bahrain. Kai started his career in re/insurance in 1995, as a senior economist at Swiss Re, before moving to Hong Kong as the company's chief economist for the Asia-Pacific region and returning to Zurich as Managing Director Global Communications Content. In 2004, he joined Converium (which was later acquired by SCOR) as Head of Corporate Development and Communications. Kai holds a Master's degree in economics from the University of Konstanz (Germany) and a PhD in economics from the University of St. Gallen (Switzerland). In 2003 he received a life-time appointment as Research Fellow at Peking University.



Timothy Shakesby

Head of Conduct Business Oversight
EIOPA

Dr Tim Shakesby joined EIOPA in December 2013 and is Head of the Conduct of Business Oversight Unit. His work is focused on driving convergence on conduct supervisory practices across the EU, leading a team responsible for conduct aspects of EIOPA's cross-cutting work on InsurTech. He previously led work on complex investment products, including chairing joint European Supervisory Authority (ESA) work under the Packaged Retail and Insurance-based Investment Products (PRIIPs) Regulation.

Prior to EIOPA he was seconded to the European Commission for five years, where he worked on asset management and consumer protection issues, including on UCITS and developing frameworks for investment funds focused on growth and sustainability. He started his regulatory career as a policy advisor on retail market issues at the UK Financial Services Authority (FSA), where he led work to overhaul rules on projection and cost disclosures for insurance and personal pensions products.



Hidehiko Sogano

Managing Executive Officer
Dai-ichi Life

Hidehiko Sogano is Managing Executive Officer at Dai-ichi Life Holdings. He is also the Chair of Dai-ichi Life International (Europe), CEO of Dai-ichi Life Reinsurance Bermuda, and a member of the Board of Directors at Protective Life and Dai-ichi Life International (North America).

He is currently responsible for the international life insurance business, especially for managing overseas companies and developing new corporate strategies. He also covers global risk analysis and government relations such as international regulatory matters.

He built up his professional career at the Bank of Japan, where he served 32 years in the Financial Markets Department and International Department and as Branch Manager in Sapporo (Hokkaido) and Naha (Okinawa).

During 2013–15, he was a Specially Appointed Professor at Hokkaido University. He was also a member of the Committee on Global Financial System at the Bank for International Settlements (BIS) (2008–2012) and Deputy Chair of the Committee on Financial Markets at the OECD (2010–12).



Emma Wilkins

Research and Proposition Manager,
Global Health
RGA

Emma Wilkins is Research and Proposition Manager, Global Health, based at the RGA London office. Prior to her current role, Emma was RGA Head of Health – Southeast Asia Markets, and worked across Southeast Asia markets to build and develop RGA's health reinsurance business through the delivery of high-quality and sustainable products, solutions and services to RGA's partners. Emma joined RGA in April 2017.

Emma has more than 25 years of life, health and medical claims management and product design experience gained from working in the U.K., South Africa and, more recently, in the Asia Pacific region, where she was based for eight years before returning to London in 2019. She has held several senior reinsurance roles and served as Group Strategic Claims lead for two years at AIA, where her time was equally split between Hong Kong and Thailand.

Emma is passionate about using her expertise in managed care and health intervention strategies to develop medical products and services that improve the value proposition of insurance, reduce the protection gap through increased accessibility, and improve the overall customer experience.



Margaret-Mary Wilson

Executive Vice President & Chief
Medical Officer
UnitedHealth Group

Prior to joining UnitedHealthcare in 2008, Margaret-Mary was an associate professor of Internal and Geriatric Medicine at St. Louis University, Missouri, where she also served as director of Geriatric Ambulatory Services and director of the Ortho-Geriatric Service. Her experience also includes direct patient care, medical education, patient safety, quality improvement, risk management, and global healthcare systems management in a variety of healthcare settings in Africa, the United Kingdom, South America and the United States.

She is board-certified in Internal Medicine and Healthcare Quality Management, and completed a Clinical Cardiology fellowship at the Royal Postgraduate Medical School in Hammersmith Hospital, U.K. Margaret-Mary is a member of the Royal College of Physicians of the United Kingdom and a fellow of the American Institute of Healthcare Quality, the American Board of Quality Assurance & Utilization Review Physicians, and the National Postgraduate Medical College of Nigeria. Margaret-Mary holds a Master's in Business Administration with a specialisation in Healthcare Management.

Margaret-Mary has received awards in medicine, including UnitedHealth Group's inaugural Sages Interdisciplinary Collaboration Award, the Kathy Humphrey Award for Excellence in the promotion of cultural diversity in medical education, the St. Louis University William Osler Teaching Award for excellence in clinical teaching, the Gladney Diversity Award for outstanding performance as a medical educator and the British Foreign and Commonwealth Office's Chevening Award. She received a 2019 Business of Pride award from the Minneapolis/St. Paul Business Journal and was named a 2018 'Woman Worth Watching' by Diversity Journal. In 2021, Margaret-Mary was named one of the Top 100 most influential African Americans in Business by the National Diversity Council and one of the Top 100 elite women in 2021 by Diversity Journal. Margaret-Mary has published more than 70 articles in peer-reviewed medical journals and textbooks.



Steve Woh

Chief Medical Officer
Claims Manager, Global Health
RGA UK

Dr Steve Woh holds a dual role as the Chief Medical Officer and Claims Manager in RGA's Global Health team, providing medical subject matter expert support to health pricing, underwriting, claims, and research functions, as well as supporting claims management and operations for RGA health offices globally. A qualified doctor trained in Malaysia, Steve transitioned into the insurance industry 10 years ago, mainly working in the health insurance space in the Asia-Pacific region.