# **RESEARCH SUMMARY**

# Future Urban Risk Landscapes: An insurance perspective



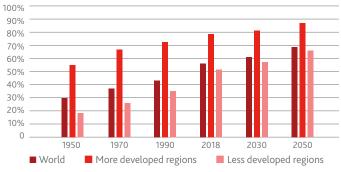


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Urbanisation transforms formerly rural areas into urban settlements and shifts the distribution of populations accordingly. It covers changes to occupations, lifestyle, culture and behaviour. As such, it reshapes the demographic and social structure of both urban and rural areas, with profound implications for the (insurable) risk landscape.

About 55% of the world's population currently lives in urban areas, up from 30% in 1950. Most projections suggest that the future growth of the human population will be almost entirely driven by city dwellers. By 2050, 68% of the world's population is projected to be living in urban areas, fuelled by continued migration and a surplus of births over deaths in these areas (see Figure 1).

Figure 1: Percentage of urban population (1950-2050)



Source: UN<sup>2</sup>

Today's urban areas are complex and vulnerable ecosystems made up of a wide range of components that are increasingly interconnected and interdependent, and all drivers of risk have grown exponentially. Some risks, such as natural disasters, are well-established. Others, such as rising sea levels and the vulnerability of smart power grids, are growing at a rapid rate.

#### **Drivers of urban risks**

Going forward, urban risks are expected to be driven by three main underlying trends: climate change and extreme weather events; smart urbanisation and the risk of systemic and catastrophic disruptions; and socio-demographic shifts such as income and wealth inequality. These trends have the potential to adversely affect critical parts of a city's operations, putting the health, lives, livelihoods and assets of inhabitants at risk.

Man-made climate change not only directly affects the frequency and severity of weather-related hazards, it also brings longer-term shifts such as sea level rise, water scarcity and quality issues, as well as sustained higher temperatures and heatwaves. Grouped together as chronic physical climate risks, these changes may render existing social and physical systems in cities ineffective, e.g. infrastructure in the face of more frequent storm surges or snow storms, and exacerbate social vulnerabilities.

Smart urbanisation is characterised by a move to technology-based urban infrastructures aimed at delivering city services more efficiently and effectively to foster urban resilience and sustainability. However, the expected benefits can be accompanied by unintended consequences, e.g. an increasing exposure to catastrophic scenarios such as space weather and heightened security and criminal risks.

Most cities are characterised by significant inequalities in economic, social and living conditions. Informal settlements, like slums, are the most pronounced manifestation of inequality and continue to be a growing feature of the urban landscape and a persistent risk for municipal authorities. Demographic shifts, such as the rapid ageing of mature market urban populations and the rise of middle-class populations in emerging economies, also impact future urban risk landscapes.

<sup>1</sup> UN 2019.

<sup>2</sup> Ibid.

# Typology of urban hazards

Though urban risk profiles are city-specific, certain hazards are common to virtually all urban areas:

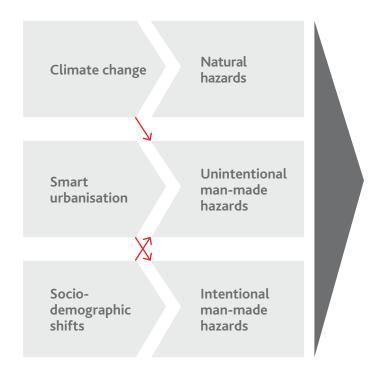
- Natural hazards, albeit at differing levels of frequency and severity.
- Unintentional man-made hazards such as transportation and industrial accidents or fires.
- Intentional man-made hazards such as war, terrorism, rioting and cyberattacks on critical infrastructure.

The line between these hazards is sometimes blurred; neglect, negligence, corruption, poor planning and lax enforcement (e.g. building codes) can significantly augment disaster losses

triggered by natural hazards. In combination with vulnerabilities and exposures, these hazards develop into major urban risks, which are augmented by the drivers outlined above.

Man-made climate change is leading to physical<sup>3</sup> and transition risks, driven by changes to legislation and policies in the pursuit of net-zero objectives or failure to invest in climate-resilient infrastructures or manage the risks associated with new technologies. Smart urbanisation may give rise to an increase in (un)intentional man-made hazards (such as malicious cyberattacks) and, as a result, increasing levels of cyber risk. Finally, socio-demographic shifts may translate into intentional man-made hazards (such as political violence) and could also favour the spread of high-impact respiratory pathogens. In combination with growing exposures and vulnerabilities, these hazards heighten political and health risks, respectively (see Figure 2).

Figure 2: A simple typology of urban hazards



Source: The Geneva Association

# Urban risk landscapes



TCFD 2017. See also section 4.2 of the report.

### Implications for insurance

The high concentration of people and economic value in cities amplifies the loss potential from urban risks, meaning cities have a bigger need and scope for insurance than rural areas. This includes both personal lines and commercial insurance (see Figure 3). With the rise of city-level risk management, insurance is also set to become more relevant to urban risk mitigation strategies.

Figure 3: The drivers of insurance in urban areas



Source: The Geneva Association

However, a number of insurance-specific challenges need to be addressed, too, primarily arising from population density, asset accumulation and the interconnectivity of risks. Uncertainty surrounding climate change and the increased frequency and severity of weather-related natural catastrophes adds to the list of long-standing challenges. In addition, as demonstrated by COVID-19, increased mobility and high population density can drive pandemic risk.

Fiscal constraints on all levels of government were significantly exacerbated by emergency responses to the pandemic. These constraints will soon make themselves felt. Federal governments may be less inclined to step in as 'insurers of last resort' for municipalities, and governments are set to look differently at private-sector insurers as potential risk takers.

## Recommendations

Based on our expert interviews and desk research, we offer the following four recommendations for insurers and public authorities. The first two require close collaboration between the public and private sectors while the latter two are more relevant for insurers and municipal authorities, respectively.

 Deploy concerted public-private efforts in risk management. Governments should make more targeted investments in resilience-building infrastructure and insurers should use their technical expertise to support authorities in city planning, as well as in the development and implementation of risk management strategies.

- 2. Harness insurance investment funds for building urban resilience. Only a tiny fraction of the industry's USD 36 trillion pool of investable assets is allocated to infrastructure projects. More investments should be geared towards capital spending in emissions reduction and improving resilience. Governments need to mitigate political risks associated with private long-term investments, improve legal frameworks and review existing solvency regulations specific to insurance that discourage investments.
- 3. Explore innovation in risk transfer. Parametric insurance in combination with advanced technologies such as the Internet of Things could help address the major insurance protection gap afflicting families living in informal settlements. Another innovative approach is insurance that rewards municipal resilience building through premium reductions for residents, or non-conventional insurance solutions could be geared to shaping individual behaviours, e.g. through multi-year policies that incentivise 'building back better'.
- 4. Address barriers preventing cities from engaging with insurers. Insurers should communicate with municipal authorities about the pricing and coverage of insurance products. Authorities should take a more integrated approach to risk management across health, finance, environment, housing, planning, construction and security departments.

### **References**

TCFD. 2017. Final Report. Recommendations of the Task Force on Climate-related Financial Disclosures.

UN. 2019. World Urbanisation Prospects – The 2018 Revision.